

(Review by Chief Secretary, Govt. of MP) (मध्यप्रदेश के मुख्य सचिव महोदय द्वारा समीक्षा) Format for IT/eGovernance Project Detail आई.टी./ई-गवर्नेन्स परियोजनाओं की जानकारी					
Project Name: परियोजना का नाम :		Online Bus Seat Reservation System intergraded with Payment Gateway			
Department Name: विभाग का नाम		Department of Tourism			
Implementing Office Name क्रियान्वयनकर्ता कार्यालय का नाम		Madhya Pradesh State Tourism Development Corporation Ltd., Bhopal			
Project Head (Name, contact no. and email) परियोजना प्रमुख का नाम, फोन नं. एवं ईमेल		Managing Director <u>Tel:0755-2774450</u> E-mail: <u>md@mptourism.com</u>			
Contact/Incharge Person (Name, contact no. and email) संपर्क अधिकारी/कर्मचारी का नाम, फोन नं. एवं ईमेल		Prasanna Jagdale Tel: 0755-4027149 / 9424796625 <u>prasanna@mptourism.com</u>			
Website Detail (if any) वेबसाइट की जानकारी/नाम (यदि हो तो)		<u>www.mpstdc.com</u>			
Date of Commencement प्रारंभ दिनांक		27 September 2008			
Project Overview in Brief/Bullet Points (Not more than 10 Points) परियोजना का बिन्दुवार संक्षिप्त परिचय (अधिकतम 10 बिन्दुओं में)					
1	OLRS being a web-based tool, has an approach regardless of time and location				
2	Provide real time status of Vacant seat(s).				
3	The system displays the breakdown rate by night over the course of the seat.				
4	Rates and seat availability are displayed in an intuitive, visually clear manner.				
5	"Decision-making information" (i.e. seat types, descriptions, rates) are contained on a single screen for easy comparison.				
6	Reservation Policies and terms of use are easily accessible at any stage of online booking.				
7	The guest can check rates and availability without having to log in to the system or be a registered user				
8	The ability to book anytime, from anywhere with Internet access				
9	Users can make reservations for others and System tracks names of the booker and guest.				
10	Confirmation is sent to the guest via e-mail and the ticket receives the reservation by Report.				
Attachment/enclosures detail for more information अधिक जानकारी हेतु संलग्न दस्तावेजों की जानकारी		<i>(Relevant documents, presentation, pictures, brochures, study reports, success stories, if any)</i> (संबंधित दस्तावेज, प्रस्तुतिकरण, फोटोग्राफ, ब्रोशर, अध्ययन प्रतिवेदन, सफलता की कहानी, इत्यादि यदि हो तो)			
Project Services – परियोजना के तहत दी जाने वाली सेवायें					
Govt. to Citizen (G2C) आम नागरिकों को दी जाने वाली सेवायें		Govt. to Business (G2B) निजी व्यवसायियों को दी जाने वाली सेवायें		Govt. to Govt. (G2G) शासकीय कार्यालयों की आंतरिक व्यवस्थाओं को मजबूत करने वाली सेवायें *	
1	Online Bus Seat Booking	1	MP Online Kiosk user book Bus Seat Ticket Booking through portal	1	ऑन लाईन रिपोर्टिंग एवं कम्यूनिकेशन सिस्टम,
2	This facility available for MP Online Kiosk user also	2		2	

* जैसे एम.आई.एस. सिस्टम, ऑन लाईन रिपोर्टिंग एवं कम्यूनिकेशन सिस्टम, मानव संसाधन डेटाबेस, एकाउन्टिंग सिस्टम, प्रोजेक्ट मैनेजमेंट सिस्टम)

<p>Application Software developed by: (<i>Vendor Name</i>) एप्लीकेशन साफ्टवेयर तैयार करने वाली कम्पनी/संस्था का नाम</p>	<p>Net Legends, Bhopal</p>
<p>Application platform एप्लीकेशन की टेक्नालॉजी/ ऑपरेटिंग सिस्टम/आर्किटेक्चर</p>	<p><u>Application Architecture</u></p> <ul style="list-style-type: none"> • Browser based application • .net platform • 3-Tier application • Web interface • Business Logics • Data Layer <p><u>Payment Gateway</u></p> <ul style="list-style-type: none"> • 128 bit encryption from Verisign • SSL certified Servers • Ensure Personal Information Protection • Authentication and Authorisation services • Only registered users access control • Capture web-log Transactions • CVV Verification by Master & Visa <p><u>Database Server:</u></p> <ul style="list-style-type: none"> • SQL Server 2005 • Store Procedures, Views, Triggers • SQL OLAP services <p><u>Backup Server:</u></p> <ul style="list-style-type: none"> • Real Time Synchroniation at different location. • Scheduled Application and Profile back ups • Real Time Log Management • Storage of Transaction level Tracking & Tracing
<p>Project Cost (<i>Hardware, Software, Training, etc.</i>) परियोजना लागत (हार्डवेयर एवं साफ्टवेयर, प्रशिक्षण, आदि)</p>	<p>Software Cost Rs.5.00 Lakh</p>
<p>Source of Fund/project investment परियोजना का वित्तीय स्रोत</p>	<p>CFA for Information Technologies by GOI & GoMP (50:50)</p>
<p>No. of Dedicated Project Staff: परियोजना तहत कार्यरत समर्पित स्टाफ की संख्या</p>	<p>At HQ Level : 01 At Field Level : 0 मुख्यालय स्तर पर मैदानी स्तर पर</p>
<p>Current Status (<i>if project is not fully implemented</i>)</p>	<p>Working fine, since Sept 2008 and w.e.f. 01/04/2011 this system has now been merged with online Hotel booking</p>

वर्तमान स्थिती (यदि परियोजना पूरी तरह क्रियान्वित नहीं हुई है तो)	system (www.olrs.mptourism.com) and more than 40 banks payment gateway services (Debit Card/Credit Cards/Net-Banking, Cash Card) is available.
Project Outcomes/benefit/ achievements (in bullet points) परियोजना से प्राप्त लाभ/परिवर्तन/ उपलब्धियाँ (संक्षिप्त बिन्दुओं में)	A tourist/ passenger can book a seat of his liking as per his time and date, thus giving him a peace of mind for his journey to Indore and back.