

## ● Applications Showcased at the Centre for e - Governance

The various e-governance applications showcased at the centre:

### BHOOMI (LAND RECORDS)

BHOOMI is a self-sustainable e-governance project for the computerized delivery of 20 million rural land records to 6.7 million farmers through 177 Government owned kiosks in the Indian state of Karnataka, which has eliminated red tape and corruption in the issue of land title records, and is fast becoming the backbone for credible IT-enabled Government services for the rural population. BHOOMI has won the Silver Award in the prestigious CAPAM International Innovation Award for the year 2002 initiated by the Commonwealth Association of Public Administration and Management.

<http://www.revdept-01.kar.nic.in/>  
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### Stamps Registration and Archiving (SARITA)

The Stamps and Registration Department of a State is typically one of the top revenue earners for any Government. Stamp & Registration software provides efficient government citizen interface, and also enables enhanced revenue earnings for the Stamps and Registration operation. The heart of this application consists of the Registration and Valuation module. Other modules are the Networking and Scanning modules that enable exchange of information securely across departments, and "electronic copying" of the registered documents thereby enabling return of the original document within few minutes of presentation.

The application software also provides a feature of taking a web-photograph and a thumb impression of the client to append on his stamped document.

The stipulated turnaround time is approximately 25 minutes; 15 minutes for registration and 10 minutes for scanning the document (Before getting computerized, it used to take many hours and sometimes days). The project after being successfully run for IGR, Maharashtra in Pune sites, is being proposed to be implemented in BOT (Build Operate Transfer) basis with participation from private parties.

<http://www.mahaigr.org/>  
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### Lokmitra (Integrated Citizens' Service Centre)

The first of its kind of service in the State of Rajasthan. It provides access to government transaction services via the Internet or e-Kiosks. The objective is to provide a wide range of citizen centric services under one roof so that the citizens do not need to run around different departments.

- The LOKMITRA is one-stop, citizen friendly computerized centre
- It is urban centric e-enabled service delivery system
- A wide range of utility bills payment & other services of different departments to citizens under one roof
- Technology – Uses both Client/Server and Internet models
- Provides facility for electronic payments also
- Multiple e-counters, which can handle all services

More information is available on website

<http://www.lokmitra.gov.in/>

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### Versatile Online Information for Citizen Empowerment (VOICE)

Municipalities have a challenging task of providing various kinds of citizen services. VOICE caters to these challenges through the use of state-of-the-art information Technology. In addition to computerization of the day-to-day operations, VOICE also provides a powerful Community and empowers the citizen. This application ensures a quick, transparent and efficient administration at a lower operating cost with increased revenue collections.

<http://www.ap.gov.in/aptourism/home.html>

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### e-Seva

eSeva is the first of its kind of service in the country, providing a wide spectrum of citizen friendly services that will save citizen the bother of running around various departments. The services offered are Payment of Utilities Bills, Registration of Birth / Death, Issue of Birth / Death certificates, Permits / Licences, Reservations etc. There are 35 eSeva centres (with 280 service counters) spread over the Twin Cities and Ranga Reddy District.

<http://www.mit.gov.in/ceg1/www.e sevaonline.com>

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## GYANDOOT

Gyandoot is an intranet in the tribal district of Dhar in Central India connecting rural Cyber cafes catering to the everyday needs of the masses. It is a community-based, highly cost-effective and financially self-reliant approach to bringing the benefits of Information Technology to the doorsteps of tribal villagers. The objective of the Gyandoot project has been to establish a community- owned, innovative and sustainable information technology project in the most poverty stricken and tribal dominated rural areas. The project is designed to cater to social, economic and development needs of the villagers through an innovative G2C (Government to Citizen) model. There are around 1600 villages in Dhar district and 80 information kiosks/cyber offices (Soochanalayas). Each kiosk caters to about 25 to 30 villages. The entire network of 31 kiosks covers 311 Panchayats (village committees), over 600 villages and a population of around half a million (nearly 50% of the entire district). Kiosks have been established in the village Panchayat buildings. Information kiosks have dial-up connectivity through local exchanges on optical fiber or UHF links. The server hub is a Remote Access Server housed in the District Panchayat. Some of the services offered at the kiosks are Agriculture Produce Auction Centres Rates, Copies of Land Records, On-line Registration of Applications, On-line Public Grievance Redress, on-line matrimonial advertisements, information regarding government programs etc. Gyandoot has won Stockholm Challenge IT Award in year 2000 in the " Public Services & Democracy" category out of 109 IT projects from all over the world and CSI National IT Award.

<http://gyandoot.nic.in/>

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## WEBCITI

WebCITI (Web based Citizen-IT Interface) is an E-Governance project for building citizen-IT interface for services offered by district administration at Fatehgarh Sahib in Punjab. It provides web-based interface to citizens seeking services from district administration and provides complete workflow automation in District Commissioners office. It is information dissemination system designed to facilitate public to get information about various government schemes such as eligibility criteria, procedures, contact addresses, downloadable forms etc. These include issuance of certificates such as death/birth, caste, rural area etc., licenses such as arms license, permission for conferences/rallies etc., benefits from socio-economic schemes etc. The information about various schemes and procedures, status of an application etc. can be found through the web Interface available at the intranet counters at developmental block / revenue tehsil and kiosks. With the sole mission of bringing district administration closer to the common people thus

offering efficient and effective services, WebCITI provide a friendly, affordable, speedier and efficient interface between the government and the public. It also ensures greater transparency, efficiency, objectivity, accountability and speed that can help tackle most of the maladies of the government by providing efficient services to the public.

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#### AARAKSHI

Aarakshi is an intranet-based system for the Jaipur City Police to facilitate FIRs, criminals records, vehicle thefts, missing person's records etc. It is like a private & closed user group accessible to only authorized personnel. Its potential users are all field level officers of the city like police station, circle officers SP and even district collector. This application has been developed by Microsoft and can be used as an online communication network for the text, databases, picture, graphics and even video. The entire system is operational in Hindi and hence adds to it user-friendliness.

(Developed & Deployed by DIT,Rajasthan)

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#### Works Management System (WMS)

This is a multifunctional application that has been developed for the Public Works Department (PWD). The WMS is aimed at those government departments entrusted with construction related activities. It captures information at all stages through work progress.

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